



## **NOTICE OF JOB OPENING**

### **Professional Services Engineer I**

Plateau is now accepting applications for a Professional Services Engineer I for our Clovis, NM Headquarters location.

This position will assist the salesperson on sales calls by acting as the technical advisor for the salesperson and the customer. They listen to the customer, understand all their communications and IT needs, and offers solutions that will benefit the customer. They develop solutions and create diagrams, quotes, RFP's, and other documents to support the solution and the salesperson. They also support the technicians by assisting them with troubleshooting of phone and computer/network problems. They are responsible for testing, validation, configuration, and deployment of technologies and equipment used in an Enterprise network infrastructure; administering and supporting most routers, switches, servers, applications, databases, protocols, and related hardware and software; including proactive network traffic analysis and advanced troubleshooting.

The normal schedule for this position will be 8 am – 5 pm Monday through Friday. The ability to work flexible hours, on-call and some overtime hours is required. The successful candidate will be able to handle all support situations professionally and courteously, work well in a fast-paced team environment, and ensure timely and thorough completion of assignments. The ability to lift and maneuver 50-pounds is required. The ideal candidate will have completed significant college-level coursework towards a computer-based or technical degree or will have at least two years of professional computer and/or technical support experience. The ability to obtain Network+ and Security+ certifications within 9 months is required.

This position is eligible for a variety of exceptional benefits, including 100% company-paid medical, dental, vision and prescription insurance, 100% company-paid annuity pension plan, 401k, generous paid time off and paid holidays.

Apply online at [www.plateautel.com/company/careers/](http://www.plateautel.com/company/careers/). This is an immediate opening – apply today! Applications will be accepted until position is filled.

Plateau is an Equal Opportunity Provider and Employer and a Drug/Alcohol-free Workplace.

View our website at [www.plateautel.com/company/careers/](http://www.plateautel.com/company/careers/) for a complete listing of all current job openings.