



NOTICE OF JOB OPENING

Professional Services Engineer

Plateau is now accepting applications for a Professional Services Engineer for our Clovis, NM Headquarters location.

This position will have strong skills in server administration including Exchange, Active Directory, Group Policy Object (GPO), domain, IIS, and virtualization. Good network knowledge is required which includes the administration and management of routing, firewall, and switching devices, DHCP, and DNS. The successful candidate should also have experience in remote support, work independently or as part of a team, and have both excellent written and oral communication skills with a focus on customer service in technical environments. This will include the development and updating of technical documentation, procedures, and policies.

Desired skills include administration experience with Office 365, cloud managed wi-fi, back-up solutions, VoIP, thin clients, storage, PC and Mac OS, antivirus, and systems automation. Additionally, experience with Linux, Splunk, Sophos, Datto RMM and ConnectWise is a plus.

The normal schedule for this position will be 8 am – 5 pm Monday through Friday. The ability to work flexible hours, on-call and some overtime hours is required. The successful candidate will be able to handle all support situations professionally and courteously, work well in a fast-paced team environment, and ensure timely and thorough completion of assignments. The ability to lift and maneuver 50-pounds is required. The ideal candidate will have completed significant college-level coursework towards a computer-based or technical degree or will have at least four years of professional computer and/or technical support experience. The ability to obtain Network+ and Security+ certifications within 9 months is required.

This position is eligible for a variety of exceptional benefits, including 100% company-paid medical, dental, vision and prescription insurance, 100% company-paid annuity pension plan, 401k, generous paid time off and paid holidays.

Apply online at <http://www.plateautel.com/company/careers/>. This is an immediate opening – apply today! Applications will be accepted until position is filled.

Plateau is an Equal Opportunity Provider and Employer and a Drug/Alcohol-free Workplace.

View our website at <http://www.plateautel.com/company/careers/> for a complete listing of all current job openings.